



ezRemote Manager. New Rules, New Tools.

Enterprise-class remote management to simplify your life.

ezRemote Manager from Neoware is the most robust, easiest-to-use, and most flexible enterprise-class management suite available today for thin client appliances. No exceptions, no kidding. Naturally, it's from Neoware — the industry leader who's won virtually every award in appliance computing.

LOCAL FLEXIBILITY, GLOBAL POWER.

With ezRemote Manager, anything you do locally you can do remotely. It's the first enterprise-class management tool to fully integrate the management of Windows CE, NET, Linux, Windows XPe, and Windows NTe appliances. The payoff? The same software manages all Neoware thin client appliances running Neoware software letting you deploy the model that best fits your needs. And it's incredibly easy to install and use, with no special server set-up and an intuitive point-and-click interface that makes managing thousands of appliances as quick and easy as managing one.

ENTERPRISE-READY, BATTLE-TESTED.

ezRemote Manager is based on proven technology that's been working in the most demanding environments at hundreds of installations, managing thousands of Neoware appliances. It's scalable to the largest, most distributed global enterprises and works easily across multiple subnets, whether local area or wide area.

EASY-TO-USE, INTUITIVE WINDOWS EXPLORER USER INTERFACE.

Designed using the familiar Windows Explorer-type interface, ezRemote Manager lets you discover thin client appliances anywhere on your network (including multiple subnets). Sort lists by clicking on list headings. Manage lists easily with fully configurable grouping. Save lists for future activity, like updating software, changing security protection, or configuring network settings or server connections. ezRemote Manager is the most powerful, most flexible tool available for thin client / computing appliance management.

APPLIANCE COMPUTING. SMART. VERY SMART.

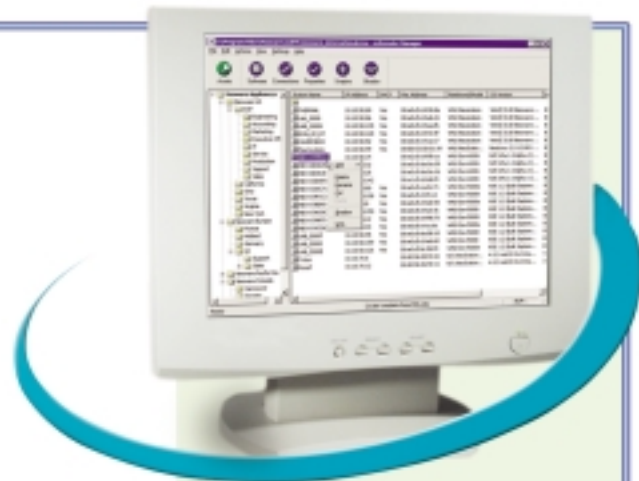
Neoware's philosophy is that computing doesn't have to be complicated. Forget complicated PCs: Neoware's thin client appliances, along with our ezRemote Manager software are designed from the ground up to do a handful of tasks ... and do them extremely well. With ezRemote Manager you don't have to sit in front of a thin client appliance to manage it. Configure thin client appliances across the continent, or across an ocean, as easily as one sitting next to you. No other thin client appliance management software gives you the range of capabilities, or the ease of access, or the pure power of ezRemote Manager.

WE KNOW THIS STUFF. INSIDE AND OUT.

Neoware is dedicated to developing one thing and one thing only: state-of-the-art appliance computing solutions. This isn't a sideline business for us ... it's our only business. Unlike other vendors, we develop our own Windows and Linux products. This means you can always count on Neoware whether it is for support or for a special customization.

ROCK SOLID MANAGEMENT FOR ROCK SOLID APPLIANCES.

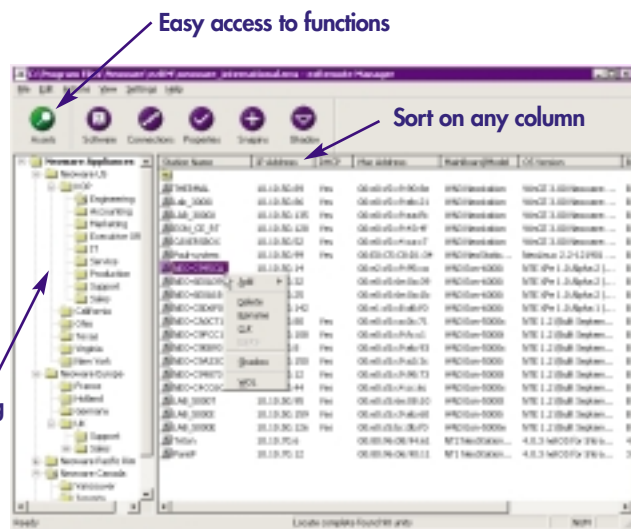
ezRemote Manager works with all Neoware supplied operating systems. Neoware products deliver unmatched durability and flexibility. Unique among computing appliance platforms, Neoware's thin client appliances not only run Linux, Windows CE, NET, Windows NTe, and Windows XPe operating systems, but can be reconfigured between any of the three.



ezRemote Manager

Feature BENEFITS

- Supports current models plus older Neoware appliances
- Manages appliances running Windows CE, NET, Linux, Windows NT Embedded, Windows XP Embedded, and netOS
- Installs on a Windows NT or Windows 2000 server, with no need for additional services or software
- Intuitive user interface, allowing thousands of appliances to be managed as easily as one
- Allows appliances to be configured as groups based upon any criteria, including organization structure, location, software configuration, or hardware type
- ezSnap - Install software components or full software upgrades on any machine at any time
- ezAnywhere - Shadow any Neoware thin client appliance (including ICA, RDP, terminal, and browser) for remote help desk or configuration
- ezUpdate - Fully configurable pull-based, unattended software updates as well as properties, connections and startup configuration from one or more servers for distribution in the largest enterprises
- ezClone - Copy configurations and software from one Neoware appliance to an unlimited number of others on the network



Server requirements

Windows NT 4.0 Server or Windows 2000 Server
64 MB RAM
5 MB Available disk space

Media Format

Web download from www.neoware.com/downloads/
Self-installing executable

Network Interface

TCP/IP - Local area, wide area, and dial-up

Versions

Enterprise Edition - Manage any number of Neoware appliances simultaneously. Included in Capio and Eon Full Advantage Support Package and Premium Software Support for WinCE.

Limited Edition - Manage any five Neoware appliances simultaneously. Included in Capio and Eon Limited Edition Support Package.

Supported Functions	ezRemote Manager Limited Edition	ezRemote Manager Enterprise Edition
ezInstall – Quick and easy install requires no additional software or services	X	X
Enterprise-ready – Manage Neoware appliances on any number of subnets	X	X
Supports all thin clients with Neoware supplied operating systems*	X	X
Device Discovery (SNMP locate across subnets)	X	X
Asset Management – Hardware and Software (Group, sort, list, print reports)	X	X
Save and use multiple databases for easier management of large enterprises	X	X
One-window appliance summary view for network, serial number, appliance name, software version, and hardware configuration information	X	X
Set or change appliance security settings (single or multiple appliances simultaneously)	X	X
Software Updates, Unattended Push and Pull (Full image updates - Windows CE, NET, Linux, Windows NT, Windows XP)	X	X
Software Snap-ins, Unattended Push and Pull (Component updates - Windows CE, NET, Linux, Windows NT)	X	X
Terminal Properties Configuration, Unattended Push and Pull (Modify network, display, keyboard, and mouse settings)	X	X
Connection Configuration Management, Unattended Push and Pull (Add new server connections)	X	X
Customize Neoware software and settings using device scripting	X	X
Configurable event logging	X	X
System Cloning (Copy one appliance's connections and properties to any number of other appliances, individually or in groups)	X	X
Task Scheduling (Allows tasks to be defined and run at a later date/time)	X	X
Works with unlimited numbers of units, simultaneously		X

*Original Capio and Capio II models require the Premium 5.2 Client Software for use with ezRemote Manager. Call for details.